

# HOLISTIC BIO SPA

## INTEGRAL PRIVACY NOTICE

(Complete English Translation)

In accordance with the provisions of Articles 14 and 15 of the *Federal Law on Protection of Personal Data Held by Private Parties*, published on March 20, 2025 in the Official Gazette of the Federation, as well as its Regulations and the applicable Guidelines (hereinafter and collectively, the “Law”), and for the full compliance with the obligations arising from it, we hereby inform you, for all legal purposes that may arise, the following:

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### 1. Party Responsible for Collecting Personal Data

The company **CALIPRODUCTS MÉXICO, S.A. DE C.V.**, through its legal representative, declares that under Mexican law it is a corporation legally constituted in the city of Tepic, Jalisco, Mexico, under the faith and legality of Notary Public No. 1, Lic. José Daniel Saucedo Berecoechea, who further states that the incorporation of said company appears in the records of that Notary’s office under Deed 16,387, Book 2, Volume CXXVIII, issued on April 30, 2002, operating commercially under the name **HOLISTIC BIO SPA**.

The company is located at:

**Boulevard Francisco Medina Ascencio Km. 6.5, Plaza Marina Shopping Center, Local B-10,  
Marina Vallarta Subdivision, C.P. 48335, Puerto Vallarta, Jalisco, Mexico.**

For the purposes of Section I of Article 15 of the Law, HOLISTIC BIO SPA has designated **Ms. Ana Laura Cordero Ibarra** as the person responsible for personal data and its processing (in this act, as well as in past and/or future acts). Her role consists of collecting, managing, protecting, and storing the personal data of patients, clients, suppliers, and/or beneficiaries of any of the services of HOLISTIC BIO SPA.

HOLISTIC BIO SPA states that for any issue related to the processing of personal data, the following contact methods are available:

- **Physical location:** Fiscal address: Boulevard Francisco Medina Ascencio Km. 6.5, Plaza Marina Shopping Center, Local B-10, Marina Vallarta Subdivision, C.P. 48335, Puerto Vallarta, Jalisco, Mexico.
  - **Personal attention:** By telephone at **(322) 221–1607**; and virtually via email at: **anac@holisticbiospa.com**
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## 2. Processing of Personal Data

In accordance with the Law, the **Processing of Personal Data** is understood as the obtaining, use, disclosure, or storage of personal data, by any means.

“Use” includes any action of access, management, use, transfer, or disposition of personal data.

The processing of personal data by HOLISTIC BIO SPA will be limited to fulfilling the purposes of processing provided for in this Privacy Notice and will be subject to the following:

- a) If it is intended to process your personal data for any purpose other than those set forth in this Privacy Notice, HOLISTIC BIO SPA will be required to obtain your consent for that purpose.
- b) The processing will be only that which is necessary, adequate, and relevant to the purposes described in this Privacy Notice.

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## 3. Purposes of the Processing of Personal Data

Through this Privacy Notice, HOLISTIC BIO SPA declares that the **Main (Primary) Purposes** of processing your personal data—which are necessary for the service requested—are the following:

### a) Commercial Purposes

- To carry out the prospecting, promotion, and commercialization, in physical and/or online form, of the professional alternative and holistic medicine consultation services that HOLISTIC BIO SPA commercially represents, and to make and/or receive for such purpose economic charges in cash, via electronic transfer, bank deposits, and/or charges to clients’ or patients’ bank cards, derived from transactions carried out with HOLISTIC BIO SPA.

### b) Medical Purposes

- To provide alternative and holistic medicine services, such as:
  - I. Alternative and regenerative medicine consultations;
  - II. Stem cell therapies to prevent chronic-degenerative diseases;
  - III. Therapeutic massage services and holistic treatments to treat Lyme disease and cancer; and
  - IV. Personalized holistic naturopathic treatments that are non-invasive (non-surgical and non-toxic).

These are the services offered by HOLISTIC BIO SPA.

- Provision of medical-hospital services, including but not limited to hospitalization, surgery, and medical studies.

### **c) Fiscal Purposes**

- To generate the corresponding tax invoices derived from the commercialization of the products and/or services represented by HOLISTIC BIO SPA to its clients, patients, suppliers, distributors, and/or affiliates, in fulfillment of its tax obligations.

If you carry out an electronic transaction in order to fulfill obligations that we have or may have with you, we will use your personal data to contact you or send you the services purchased.

In addition, HOLISTIC BIO SPA will use your personal information for the following **Secondary Purposes**, which are not necessary for the requested service but allow us to provide better service:

### **a) Marketing Purposes**

With the aim of providing you with general information about HOLISTIC BIO SPA, including, among others:

- Carrying out commercial marketing activities for its products and/or services,
- Sending birthday greetings,
- Informing you of changes to our products or services,
- Requesting evaluations of service quality,
- Carrying out internal statistical studies on consumption habits, and
- Any other promotional or related activities concerning the products and/or services of HOLISTIC BIO SPA.

More specifically, HOLISTIC BIO SPA will:

- Conduct marketing and outreach activities in physical and/or online formats (telemarketing and mailing of packages, discounts and/or new products or services).
- Make telephone calls and send emails for collections and payments, for locating and verifying patients', clients', and/or employees' information, for confirming orders and purchase orders, for approving budgets, for handling clarifications, quotes and promotions, for sending and receiving tax invoices, for scheduling appointments and post-sale follow-up, as well as providing follow-up on projects and quotes made.
- Publish and post on various social networks for contact and to build customer and/or patient loyalty.

If you do not wish your personal data to be processed or captured for these additional purposes, you may indicate it as follows:

I do not consent to my personal data being captured and/or used for the following purposes:

[ ] Marketing or Advertising.

- [ ] Commercial Prospecting.
- [ ] Automated Processing on Digital Platforms or by A.I.

To exercise this right, from this moment you may download from the HOLISTIC BIO SPA website: [www.holisticbiospa.mx](http://www.holisticbiospa.mx) our Simplified Privacy Notice, print it, and expressly provide your name and handwritten signature, then deliver it in person to the person in charge of data processing at the address designated for that purpose, or send an email to HOLISTIC BIO SPA indicating your refusal of consent or cancellation to the following email address:  
**anac@holisticbiospa.com**

Refusal to allow your personal data to be used for these purposes will **not** be a reason for us to deny the services you request or contract with HOLISTIC BIO SPA.

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## 4. Personal Data Collected

To carry out the purposes described in this Privacy Notice, HOLISTIC BIO SPA will use the following personal data about you:

### a) Personal Data Collected Directly

#### Identification Data

- Full Name
- Federal Taxpayer Registry (R.F.C.)
- Unique Population Registry Code (C.U.R.P.)
- Handwritten Signature
- Electronic Signature
- Fingerprint
- Video Image
- Photographic Image
- Official Identification

#### Contact Data

- Full Address
- Landline Telephone
- Mobile Telephone
- Email Address
- Proof of Address

### b) Personal Data Collected Virtually

#### Identification Data

- Full Name
- Company Name or Name of Legal Representative

### **Contact Data**

- Address
- Landline Telephone
- Mobile Telephone
- Email Address

## **c) Personal Data Collected by Other Means Allowed by Law (Job Applications)**

### **Identification Data**

- Full Name
- Names of Economic Dependents
- Date of Birth
- Place of Birth
- Nationality
- Age
- Gender
- Marital Status
- Handwritten Signature
- Photographic Image
- Fingerprint
- Unique Population Registry Code (C.U.R.P.)
- Federal Taxpayer Registry (R.F.C.)
- Birth Certificate (optional)
- Marriage Certificate (optional)
- Driver's License (optional)
- Passport (optional)
- Military Service Card (optional)
- Certificate of No Criminal Record (optional)

### **Contact Data**

- Full Personal Address
- Landline Telephone
- Mobile Telephone
- Email Address

### **Employment Data**

- Social Security Number (I.M.S.S.)
- AFORE Account
- Employment History/Work Experience

- Employment References
- Personal References

### **Academic Data**

- Highest Level of Education
- Curriculum Vitae (optional)

**IMPORTANT:** All information and personal data collected from candidates who are not accepted in the recruitment process will be kept in custody in the Human Resources department of HOLISTIC BIO SPA for 3 months (90 calendar days) from the date of their receipt. At the end of this period, said information and data will be internally destroyed by HOLISTIC BIO SPA.

HOLISTIC BIO SPA also informs you that:

1. It **will** collect sensitive personal data through different channels, such as: personal data capture forms in printed applications and/or on the website, in order to justify the procedures to be applied.

HOLISTIC BIO SPA undertakes that such data will be treated with the strictest security measures to guarantee its confidentiality and solely to fulfill the purposes mentioned in this Privacy Notice.

### **Biometric / Health-Related Data**

- Medical Certificate and/or Medical File
- Blood Type
- Body Height and Weight
- Illnesses or Allergies
- Medications Prescribed or Prohibited

### **Patrimonial (Financial) Data**

- Name of the Bank Account Holder
- Bank Account Number and/or Credit or Debit Card Number
- Interbank CLABE Number
- Security Code
- Recent Bank Statement

In the case of the use of sensitive personal data, you may exercise your **Right to Object**, if you so wish, so that your sensitive data and information are not processed in accordance with the purposes described above. You may indicate this as follows:

[ ] I do not consent to my sensitive personal data being captured and subjected to processing.

Having stated your intention, you agree to grant your **Express Consent in writing**, in accordance with Article 8 of the Law, which is reflected in Section 13 of this Privacy Notice and likewise through your signature of authorization on the Simplified Notice.

2. Images in digital video will be collected and recorded of all persons who enter the facilities, circulate and/or remain inside and/or outside the facilities through entrances, hallways, premises, offices, and common areas of HOLISTIC BIO SPA. These images will be captured by HOLISTIC BIO SPA's own security cameras and will remain stored and backed up digitally on the server and/or data center of the closed-circuit video surveillance system for a maximum storage period of **30 (thirty) calendar days**, after which the images and recordings will be deleted (this period may vary and will be determined by the technical and physical capacity of the installed equipment).

The images and/or recordings may be used for security purposes, both by authorized management personnel of HOLISTIC BIO SPA and by the security staff on duty, whether directly employed or contracted, providing surveillance, security, and custody services to HOLISTIC BIO SPA. Such personnel must at all times be aware of, and will be bound to, all legal obligations and responsibilities established in this Privacy Notice, which cannot be disclaimed or waived.

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## 5. Retention and/or Deletion of Personal Data

When personal data becomes obsolete, is canceled, or ceases to be necessary for the fulfillment of the purposes set forth in the Privacy Notice that motivated its processing, and in accordance with applicable legal provisions, HOLISTIC BIO SPA must keep personal data in a retention or blocking period for **72 (seventy-two) calendar months**, and once this retention period has ended, in accordance with Article 10 of the Law, HOLISTIC BIO SPA must delete or remove the personal data when it is no longer needed.

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## 6. Transfer of Personal Data

HOLISTIC BIO SPA will transfer the personal data of its operational personnel to the following official institutions and government agencies:

- **Servicio de Administración Tributaria (S.A.T.) – Tax Administration Service**
- **Instituto Mexicano del Seguro Social (I.M.S.S.) – Mexican Social Security Institute**
- **Instituto del Fondo Nacional de la Vivienda para los Trabajadores (INFONAVIT) – National Workers' Housing Fund Institute**
- **Retirement Savings System (AFORE)**

for the purposes of processing and managing employment-related procedures.

Likewise, if HOLISTIC BIO SPA were to transfer the personal data of its patients and/or clients to any of its current or future affiliated companies, internal personnel from other areas, and/or third parties, in order to carry out the purposes of processing established in this Privacy Notice, such transfers may be made to various companies that provide services such as: professional tax and financial accounting, alarm and security services, video surveillance camera systems, IT systems services, and various banking institutions. This will only occur after the execution of confidentiality agreements and provided that:

- a) The person or company to whom personal data is transmitted agrees to subject the processing of personal data to this Privacy Notice.
- b) The transfer does not fall under any of the exceptions established in Article 36 of the Law.

If you do not expressly object to your personal data being transferred to third parties, it will be understood that you have **tacitly consented** to such transfers in favor of HOLISTIC BIO SPA.

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## 7. Rights of Access, Rectification, Cancellation, or Opposition (A.R.C.O.)

In accordance with the Law, you have the right to know what personal data HOLISTIC BIO SPA holds about you, what it is used for, and the conditions of its use (Right of Access). Likewise, it is your right to request the correction of your personal information if it is outdated, inaccurate, or incomplete (Right of Rectification), to have it removed from our records or databases when you consider that it is not being used in accordance with the principles, duties, and obligations set forth in the applicable regulations (Right of Cancellation), and to oppose the processing of your data for specific purposes (Right of Opposition). These rights are known as **A.R.C.O. Rights**.

To exercise any of the A.R.C.O. Rights, HOLISTIC BIO SPA offers you the following procedure:

### 7.1 Office or Person in Charge of Personal Data Privacy

HOLISTIC BIO SPA has appointed **Ms. Ana Laura Cordero Ibarra** as the person responsible for the processing and custody of personal data (hereinafter, the “Data Officer”), who will process your requests, address any questions you may have, and promote the protection of personal data within HOLISTIC BIO SPA.

For this purpose, the Data Officer provides the following contact channels for receiving information and documentation:

- **Physical location:** Fiscal address: Boulevard Francisco Medina Ascencio Km. 6.5, Plaza Marina Shopping Center, Local B-10, Marina Vallarta Subdivision, C.P. 48335, Puerto Vallarta, Jalisco, Mexico.

- **Personal attention:** By telephone at **(322) 221–1607**; and virtually via email: **anac@holisticbiospa.com**

## 7.2 Request for Access, Rectification, Cancellation, or Opposition

As the holder of your personal data, you may download, print, and properly complete our **A.R.C.O. Rights Exercise Request** form. With your full name and handwritten signature, you may deliver it in person to the person in charge of data processing at the address designated for that purpose, or you may send the request by email to HOLISTIC BIO SPA clearly stating your request for access, rectification, cancellation, or opposition regarding your personal data, to the following email address: **anac@holisticbiospa.com**

Such request must contain at least:

- Full name and address of the personal data holder, and a means for notifying you of the response to your request.
- Official documents that reliably prove your identity or, if applicable, your legal representation.
- A clear and precise description of the request to exercise any of your A.R.C.O. Rights in relation to the personal data.
- Any other element or document that facilitates the location of your personal data.
- An indication of the modifications to be made and/or the limitations on the use of personal data, as provided for in Section 9.2 of this Privacy Notice.
- Submission to HOLISTIC BIO SPA of the request and documentation supporting your petition.

## 7.3 Resolution and Communication

HOLISTIC BIO SPA will inform the holder of the personal data of the determination made, within a period of no more than **20 (twenty) business days** from the date the request was received. This period may be extended once for an equal period if the circumstances of the case justify it.

Based on the above and in accordance with the Law, HOLISTIC BIO SPA will inform the personal data holder of the decision and the reasons for it, by the same means through which the request was submitted, and will attach any relevant evidence, as applicable.

When the request is deemed admissible, it will be implemented by HOLISTIC BIO SPA within **15 (fifteen) business days** following the date on which the resolution was communicated.

Likewise, the holder may submit to the **Secretaría Anticorrupción y Buen Gobierno (Good Governance Secretariat)** a request for data protection regarding the response received or lack thereof from HOLISTIC BIO SPA. This request must be submitted within **15 (fifteen) business days** from the date on which the response from HOLISTIC BIO SPA was communicated to the holder, and shall be subject to the provisions of the Law.

In the case of requests to access personal data, it will be necessary for the applicant (the holder or their legal representative) to prove their identity in advance.

The obligation to grant access to information shall be deemed fulfilled when HOLISTIC BIO SPA makes personal data available to the holder or provides copies, whether in simple or electronic form.

If someone requests access to personal data from HOLISTIC BIO SPA, presuming that HOLISTIC BIO SPA is the holder and/or controller of such data, and it turns out that it is not, it will suffice for HOLISTIC BIO SPA to so inform the applicant, by any of the means indicated in the request form, to consider such request resolved.

The response to the request for access, rectification, cancellation, or opposition of personal data will be completely free of charge. Only justified expenses for shipping or reproduction of copies or other formats may be charged, which HOLISTIC BIO SPA will inform you of at the appropriate time.

If the same person repeats a request for access, rectification, cancellation, or opposition within a period of less than **12 (twelve) months** from the date of the last request, the response to their request may incur an additional cost, which will be determined by HOLISTIC BIO SPA, in accordance with Article 35 of the Law.

#### **7.4 Denial of Access to Personal Data**

HOLISTIC BIO SPA may deny total or partial access to personal data or refuse rectification, cancellation, or opposition in the following cases:

- When the applicant is not the data holder, or the legal representative is not duly authorized to act on the holder's behalf.
- When the personal data of the applicant cannot be found in HOLISTIC BIO SPA's databases.
- When the rights of a third party would be infringed.
- When there is a legal impediment or a resolution from an authority.
- When rectification, cancellation, or opposition has previously been carried out, such that the request no longer has a basis.

#### **7.5 Consequences of Cancellation**

Cancellation of personal data will result in a blocking period after which HOLISTIC BIO SPA will proceed to delete the personal data.

Once the relevant personal data has been canceled, HOLISTIC BIO SPA will inform the holder. After this, HOLISTIC BIO SPA may keep the personal data solely for the purposes of liabilities arising from the processing referred to in this Privacy Notice.

When personal data has been transferred to third parties prior to rectification or cancellation and such data is processed by such third parties, HOLISTIC BIO SPA must inform those third parties of the request submitted by the holder so that they may carry out the necessary rectifications or cancellations.

HOLISTIC BIO SPA will not be obliged to cancel personal data when it falls under any of the cases set forth in Article 25 of the Law. Likewise, when the information contained in the personal data is no longer necessary to fulfill the purposes specified in this Privacy Notice and in applicable legal provisions, personal data will be canceled from the databases of HOLISTIC BIO SPA.

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## **8. Acceptance or Revocation of the Processing of Personal Data**

For HOLISTIC BIO SPA to process personal data, clients, prospects, suppliers, distributors, affiliates, and/or holders of the personal data of HOLISTIC BIO SPA must provide express or tacit acceptance for such processing, which may be obtained through any of the following means:

### **8.1 Acceptance Through Electronic Means**

#### **a) Posting on the HOLISTIC BIO SPA Websites**

HOLISTIC BIO SPA will post this Privacy Notice on its websites so that, once you become aware of its contents, you may grant or deny your consent for HOLISTIC BIO SPA to process your personal data. This will also apply if, for any reason, HOLISTIC BIO SPA does not have your email address or if your personal data is incorrect, obsolete, or out of use and you cannot be reached.

#### **b) Email**

Based on the information you provide or have previously provided, HOLISTIC BIO SPA will send you this Privacy Notice by email so that, once you become aware of its contents, you may grant or deny your consent for HOLISTIC BIO SPA to process your personal data.

### **8.2 Acceptance or Rejection of the Privacy Notice by Electronic Means**

Acceptance or rejection of HOLISTIC BIO SPA's Privacy Notice by electronic means will take place as follows:

a) HOLISTIC BIO SPA will send to the email address registered in your name the following information:

- A statement indicating that HOLISTIC BIO SPA has a Privacy Notice.

- The content of the Privacy Notice and, if applicable, any modifications, updates, adaptations, or changes made to it.
- An electronic link through which you may accept or not accept the Privacy Notice, or the changes that may be made to it.

b) Once you have read and become aware of the content of the Privacy Notice or any changes made to it, you will have the following options:

- **Accept**  
By accepting, you grant your consent and authorization for HOLISTIC BIO SPA to use your personal data in accordance with the purposes of processing set forth in the Privacy Notice.
- **Not Accept**  
If you do not accept the content of the Privacy Notice or its modifications, you deny or cancel your consent and authorization for HOLISTIC BIO SPA to use your personal data.

In this case, HOLISTIC BIO SPA will cancel and cease using your personal data for the purposes of processing established in this Privacy Notice.

### **8.3 Acceptance in Person**

When personal data is obtained directly from the holder in person, HOLISTIC BIO SPA will make this Privacy Notice available at the time the personal data is collected, clearly and reliably, by means of the forms used or that may be used for such purpose.

In addition, through such forms, HOLISTIC BIO SPA will obtain the holder's acceptance or refusal to consent to the processing of their data for the purposes of processing set forth in this Privacy Notice.

### **8.4 Tacit Acceptance**

Based on Article 7 of the Law, the content of this Privacy Notice and any modifications or additions to it will be provided to you through any of the means established in Sections 7.1 and 7.2 above. If you do not express opposition to its content and scope within **30 (thirty) calendar days** from the date on which HOLISTIC BIO SPA informs you of this Privacy Notice or its modifications, it will be understood that you **tacitly give your consent** for HOLISTIC BIO SPA to process your personal data based on the purposes of processing indicated in this Privacy Notice.

### **8.5 Retroactive Acceptance**

For all our clients, prospects, suppliers, distributors, affiliates, and/or holders of personal data who, prior to the notification or publication of this Privacy Notice, have provided us with their personal data—whether by completing registration forms to obtain information or quotes for HOLISTIC BIO SPA products and/or services or by any other means—the Privacy Notice will be made known to them in accordance with Sections 7.1 and 7.2 above. They will then have the

opportunity to grant or deny their consent (express or tacit) for HOLISTIC BIO SPA to continue or not continue processing their personal data based on the purposes of processing established in this Privacy Notice.

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## **9. Limitation of the Use or Disclosure of Personal Data**

### **9.1 Actions to Prevent Unauthorized Use or Disclosure**

In order to guarantee the protection of your personal data and limit unauthorized use or disclosure, HOLISTIC BIO SPA continuously undertakes the following actions:

#### **a) Confidentiality of Information**

HOLISTIC BIO SPA will maintain confidentiality regarding personal data collected from you, and such confidentiality will continue even after the end of any commercial or other relationship with the client or holder of the personal data.

#### **b) Confidentiality Notice**

If, for any reason, HOLISTIC BIO SPA needs to provide your personal data to third parties (as permitted by the Law or this Privacy Notice), it will inform such third parties of the obligation to comply with the provisions of the Law and to maintain confidentiality of your personal data.

#### **c) Database Management**

Personal data is managed and safeguarded through the use of databases that are administered exclusively by persons designated by HOLISTIC BIO SPA for that purpose. No unauthorized person is allowed to use, consult, manage, or access the data.

#### **d) Computer and IT Systems**

Our databases are protected by firewalls and computer and/or IT systems designed to prevent unauthorized persons, whether external to HOLISTIC BIO SPA or not authorized within the organization, from accessing your personal data.

### **9.2 Requests to Limit the Use or Disclosure**

If you wish to limit the use or disclosure of your personal data in relation to one or more of the purposes of processing personal data (for example, promotional emails, birthday greetings, job offers, prize deliveries, among others), you may submit the appropriate request in accordance with any of the procedures established in Section 7.0 of this Privacy Notice or by accessing the links that appear or may appear on HOLISTIC BIO SPA's websites, or through the promotional materials we send you.

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## **10. Use of Automated Data Capture Technologies**

In the event that HOLISTIC BIO SPA currently needs to use, or in the near future may use, automated personal data capture through digital applications, platforms, or websites that employ programmed algorithms or the assistance and/or application of digital intelligence (A.I.), whereby the personal data captured becomes subject to automated processing that could produce undesired legal effects or significantly affect the interests, rights, or freedoms of a person—particularly where it is aimed at evaluating, without human intervention, certain personal aspects or analyzing or predicting, in particular, their professional performance, economic situation, health status, sexual preferences, reliability, or behavior—HOLISTIC BIO SPA informs you that:

You may object to the processing of your personal data at any time or place for legitimate reasons, or, if the specific situation so requires, you may demand that the processing of your personal data cease and that the algorithms be reviewed to avoid unfair discrimination.

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## 11. Use of Tracking Technologies on Our Website

We inform you that on HOLISTIC BIO SPA's websites, **cookies, web beacons, and other tracking technologies** may be used now or in the future, through which it is possible to monitor your behavior as an Internet user, as well as to provide you with a better service and user experience while browsing our sites.

- **Cookies:** Text files that are automatically downloaded and stored on the user's computer hard drive when browsing a specific website, allowing the web server to remember some data about this user, including their preferences for viewing pages on that server, as well as username and password.
- **Web Beacons:** Images inserted into a website or email that can be used to monitor a visitor's behavior, such as storing information about the IP address, duration of interaction on that page, and the type of browser used, among other data.

You may disable these technologies at any time if you wish. You can disable the use of Cookies and Web Beacons by following these procedures:

### **From Internet Explorer (Windows):**

1. Open Internet Explorer.
2. Open the general settings menu (top right), or press the **Alt** key to display the menu bar, then select **Tools**.
3. In the Tools menu, select **Internet Options**.
4. Go to the **Privacy** tab.
5. Click on the **Advanced** button.
6. Check the option **Override automatic cookie handling**.
7. Under **First-party Cookies**, uncheck **Accept** and select **Block**; then, under **Third-party Cookies**, uncheck **Accept** and select **Block**.
8. Uncheck **Always allow session cookies**.

9. Click **OK** (Advanced Privacy Settings window).
10. Click **Apply**, and then **OK** (Internet Options window).

### **From Mozilla Firefox:**

1. Open Mozilla Firefox.
2. Open the general settings menu (top right), or press **Alt** to show the menu bar, and select **Tools**.
3. From the menu, select **Options**.
4. Click on the **Privacy** tab.
5. Under **History**, in the option “Firefox will,” select **Use custom settings for history**.
6. Uncheck the box **Accept cookies**.
7. Click **OK**.

### **From Google Chrome:**

1. Open Google Chrome.
2. Open the general settings menu (top right), and select **Settings**.
3. Click on the **Show advanced settings** link.
4. In the **Privacy** section, click the **Content settings** button.
5. Under **Cookies**, select **Block sites from setting any data**, and then check **Block third-party cookies and site data**.
6. Click **Done**.
7. Click the **Hide advanced settings** link.
8. Close the window to finish.

### **From Opera:**

1. Open Opera.
2. Open the general settings menu by pressing **Alt** (if the menu is not visible).
3. Click on **Settings**, then select **Privacy & Security**.
4. Under **Cookies**, select **Block sites from setting any data**, and then check **Block third-party cookies and site data**.
5. Close the window to finish.

### **From Safari on Mac:**

1. Open Safari.
  2. Open the general settings menu (top right), and select **Preferences**.
  3. Click the **Privacy** tab.
  4. Under **Cookies and website data**, uncheck **Never**, and then check **From third parties and advertisers**.
  5. Under **Limit website access to location services...**, check **Deny without prompting**.
  6. Close the window to finish.
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## 12. Changes to the Privacy Notice

HOLISTIC BIO SPA reserves the right to make modifications or updates to this Privacy Notice at any time, in order to attend to legislative or jurisprudential developments, internal policies, new requirements for providing or offering products and/or services, commercial and privacy practices, changes in our business model, or for other reasons.

Accordingly, HOLISTIC BIO SPA undertakes to keep you informed of any such changes, which will be communicated by the means and methods described in this Privacy Notice.

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## 13. Consent of the Personal Data Holder

By my own free will, **I consent and expressly and/or tacitly authorize** my personal data to be processed in accordance with the terms and conditions set forth in this Privacy Notice.

**Authorization for the processing of your personal data:**

**NAME AND HANDWRITTEN SIGNATURE OF THE DATA HOLDER**

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## FINAL CONSIDERATIONS

### Informational Nature of this Document

The content of this Privacy Notice is for informational purposes only. If you wish to express your acceptance or rejection of its content, we invite you, at any time, to contact HOLISTIC BIO SPA through the means indicated above.

### Complaints and Claims

If you consider that your right to the protection of your personal data has been violated by HOLISTIC BIO SPA or by its operating staff—whether due to actions, omissions, or responses—or if you presume that the processing of your personal data involves a violation of the provisions of the *Federal Law on Protection of Personal Data Held by Private Parties*, you may submit the corresponding complaint or claim before the **Secretaría Anticorrupción y Buen Gobierno (Good Governance Secretariat)** by registering directly on the website: [www.datospersonales.org.mx](http://www.datospersonales.org.mx), or for more information, visit: [www.gob.mx/buengobierno](http://www.gob.mx/buengobierno)

This Privacy Notice was last updated on:  
**November 10, 2025**

**FEDERAL LAW ON PROTECTION OF PERSONAL DATA HELD BY PRIVATE  
PARTIES  
LFPDPPP  
SELF-REGULATION SCHEME – 100% VERIFIED COMPLIANCE**

[www.holisticbiospa.mx](http://www.holisticbiospa.mx)

Material prepared and produced in favor of:  
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